

OMUG Meeting Oct 7, 2020

Introduction

Workshops

- [Mac 100 Syllabus](#)
- Mac 102: Tue 10/13 @ 10 AM. Register at [seniorlearners.org](#). \$3.75
- Tech Topics: Tue 11/3 @ 10 AM. Register at [seniorlearners.org](#). \$3.75
- Mac 103: Tue 11/10 @ 10 AM. Register at [seniorlearners.org](#). \$3.75
- Mac 104: Tue 12/8 @ 10 AM. Register at [seniorlearners.org](#). \$3.75

Next Meeting - Nov 18

- Tackling OMUG Members Apple Device Problems
- NC Sizemore, OMUG

Questions

Email Doesn't Delete on all Devices

I have Mac, iPad, and iPhone. When I delete an email on one of those devices, why doesn't it delete on the other two?

Answer (answered last month – will answer again)

- Make sure they are all connected to the same email services
- When you delete a message on iOS, send it to Trash, not to Archive
- IMAP messages are not deleted on the mail server, but they should be deleted from your INBOX
- Reboot your devices; Quit Mail and restart on your computer
- For Gmail, tap the trash icon or swipe to delete an email. This doesn't get rid of the email completely; instead, it's archived and a copy is saved in the All Mail folder on the server. To remove the email permanently, go to the All Mail folder and delete it from there.
- Change Settings
- For Gmail: Go into iOS settings > passwords & accounts > select an email account > advanced.
- For iCloud mail: Go to iOS settings > iCloud > Scroll to bottom > Mail > Advanced
- Select Mailbox Behaviors > Deleted Mailbox.
- Check Trash on the Server. Do the same with any other iOS devices (not your Mac) and after a few minutes everything should start working again.

How to Sign In To CNN on Apple TV

We have Apple TV and I went to CNN but can watch for only 9 min. So tried to register had to choose TV provider. Guess we don't have one since we cancelled DirectTV. How do we enable CNN?

Answer

- Apple TV is just a device to connect your TV to WiFi. You install Apps that link you to various streaming services: Netflix, Amazon Prime, Hulu, etc.
- You must have an account with paid services to connect to them.
- You can access free services (NASA TV, etc.) with no account.
- To access CNN or other "cable" channels you must have an account with a streaming content provider (YouTubeTV, HuluTV, etc.) that includes CNN, ABC, NBC, etc. Using your AppleTV box, you select your streaming provider and select CNN.

****Note**:** Most streaming providers allow you to personalize your online program guide. You can hide unwanted channels and put your favorite channels at the top.

View a Zoom Session on a TV

Is it possible to view a Zoom session on TV if my face doesn't need to be seen since there's no camera on the TV.

Answer – You must use a computer or mobile device to participate in a Zoom session. If you have an iPad and an AppleTV box, you can use Airplay to view the session on the TV. You can do this with Android devices, but you need special software. You can use an Amazon Firestick, but will software to support AirPlay. You can use a Chromecast device with some TVs.

Problem with Connection to TV

When we're watching our church service on line and it's mirrored on TV, it keeps cutting out and immediately goes back to TV's screen saver. Why is that and how can we prevent it?

Answer – This is a cable connectivity problem if you are plugged in directly. If you are connecting wirelessly it is a WiFi connectivity problem

Using DuckDuckGo

My search engine on Firefox has, for the longest time been DuckDuckGo, but tonight, I discovered that is no longer the case! Do I need to just download it - through the App store? I tried last week to put DDG on Safari - after reading the article on the upgrade for the Mac operating system - it seemed like a good idea. What maybe was I not doing?

Answer – DuckDuckGo is a search engine, not an app. You don't download it – you select it from your browser preferences. Occasionally, a browser upgrade will reset the preferences so go in and change them back.

Safari Bookmarks

When I try to add a site to the Bookmarks Tool Bar in Safari it doesn't appear! What am I doing wrong?

Answer

- Edit the toolbar to add the bookmark icon
- Use CMD + D to add a bookmark
- Drag a site to the favorites bar
- Drag a tab to the left to make it permanent

Shortcuts

Can you go over a few (3 or 4) of the most important shortcuts?

Answer – Show keyboard-shortcuts.pdf

- [Keyboard Shortcut Booklet](#) – print double-sided and fold in half.
- Other shortcut cheat sheets
- [Pages, Numbers, Keynote](#)
- [YouTube](#)
- [Gmail](#)

Relocated items folder after an upgrade

Can you address the "relocated items" folder you see after the macOS Catalina update?

Answer – This folder is a collection of small files that won't work after the upgrade. Usually they are helper files for certain apps and will not cause problems. The best thing to do is to move this folder into your Documents folder – maybe in a subfolder called technical – and forget about it.

****Don't forget, always make a backup before you upgrade.****

How to Unsubscribe from Automated Text Messages

If you have a smartphone, you're probably getting text message alerts. Security codes from your bank, coupons from restaurants, messages from political campaigns—the list goes on and on.

Answer – To unsubscribe from automated text messages sent to your mobile phone number, just respond to the text with one of the following words:

STOP
UNSUBSCRIBE
END
QUIT
CANCEL

“Stop” and “Unsubscribe” are the most common commands.

These are fairly universal commands, and most automated systems will immediately let you know that you’ve been removed from the list and won’t get any more automated alert messages.

Tip: Create Your Own Portal Page

- <https://start.me/en/what-is-startme> – A modern-day bookmark manager
- <https://start.me/p/W1kloV/startpage> – Sample pages
- <https://ucflibraries.start.me/libtech> – UCF Libraries
- <https://winton.start.me/p/3LJaQA/student-portal> – Student portal in Ohio